

## E5838 Firmware Upgrade Guide

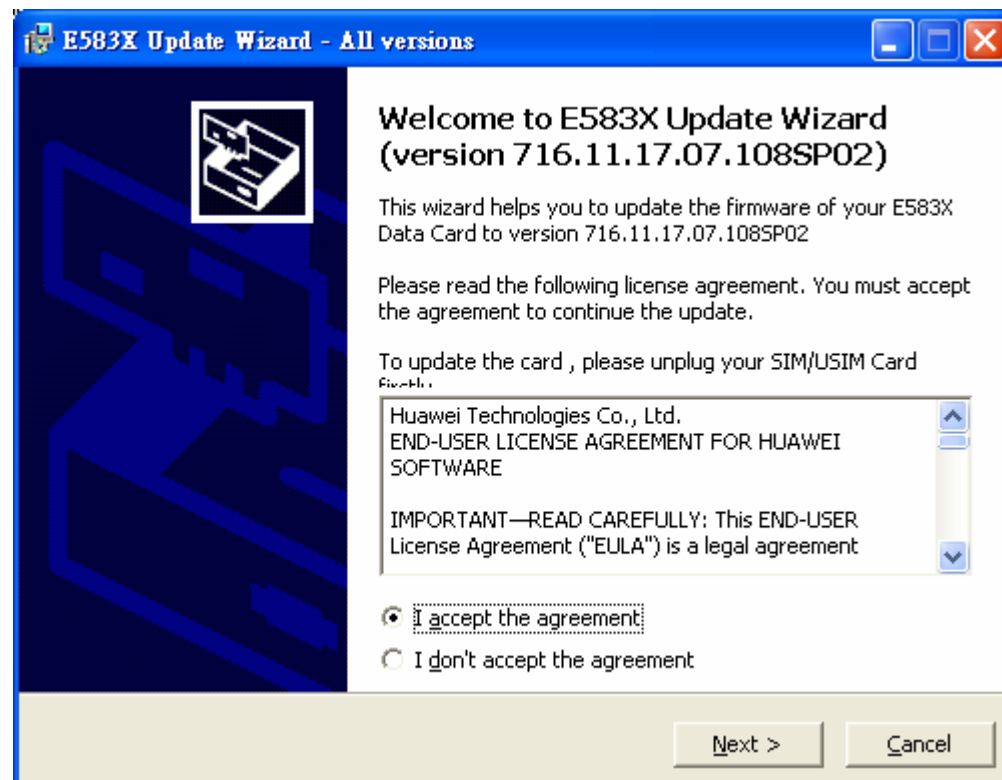
### E5838 Firmware 升級指引

#### Preparation before upgrade 升級前準備

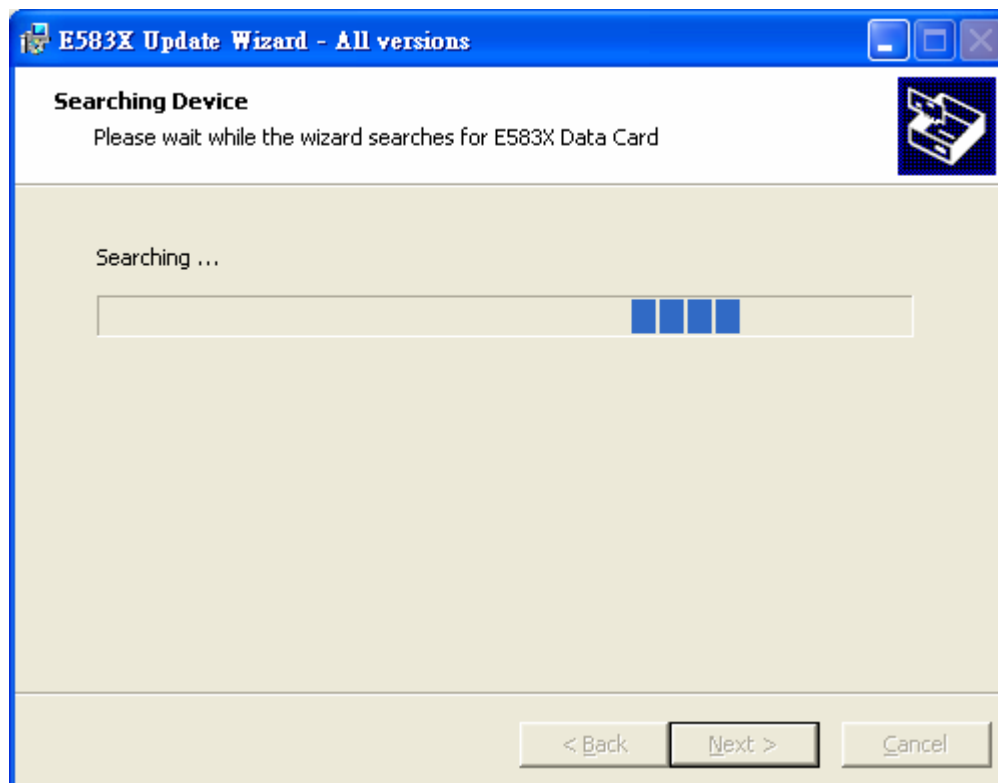
1. Remove the SIM card and microSD card 先移除 SIM Card 及 Micro SD Card
2. Make sure the PC has installed "NETVIGATOR Pocket Wi-Fi Connection Manager" 確認電腦已安裝"NETVIGATOR Pocket Wi-Fi Connection Manager"
3. Make sure battery is fully charged 確認電池已充滿

#### How to check existing firmware version? 如何檢查軟件之版本?

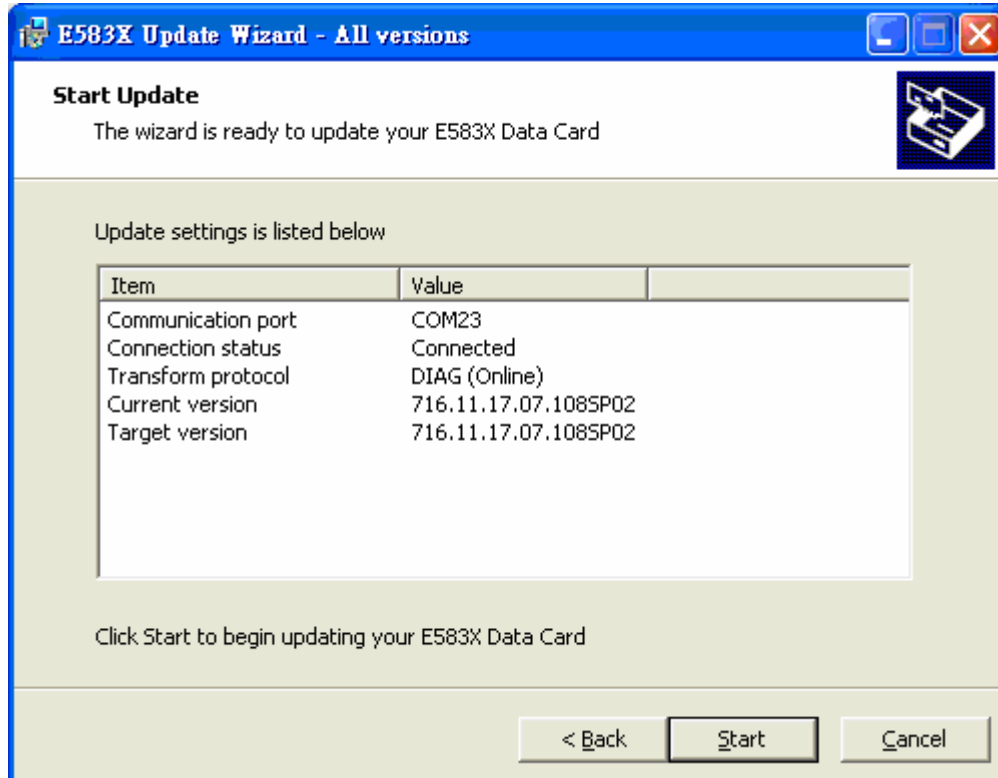
1. Connect E5838 to PC with the USB Cable provided. 使用提供的 USB Cable 將 E5838 和電腦連接。
2. Download and run the firmware upgrade tool. 下載及啓動升級程式。
3. Choose "I accept the agreement" and press "Next". 選擇 "I accept the agreement"，然後按"Next".



4. Software will search the connection of E5838 modem 程式會自動搜尋 E5838 是否已連接電腦。



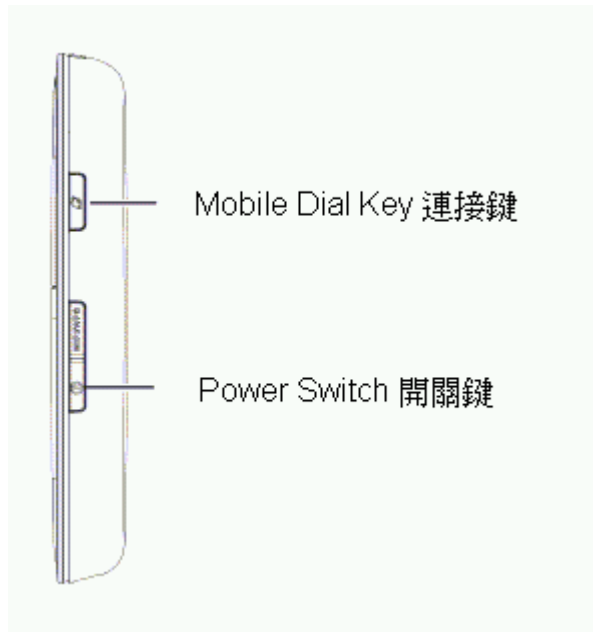
5. If the current version is the same as or higher than the target version, you do not need to proceed the upgrade. Otherwise, please proceed accordingly. 如現行使用的版本(Current Version)高於或等如即將升級的版本(Target Version)，您便無須升級，否則可按"Proceed"開始升級程序。



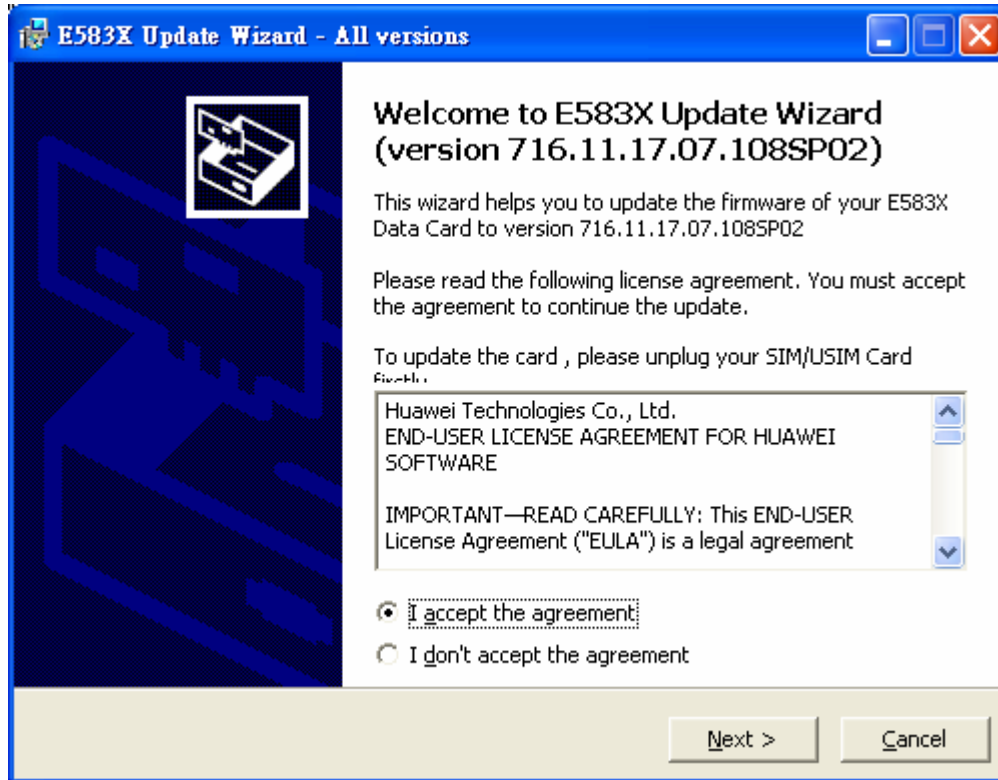
6. Click "Cancel" to quit 按"Cancel"離開。

### How to upgrade firmware? 如何升級 Firmware

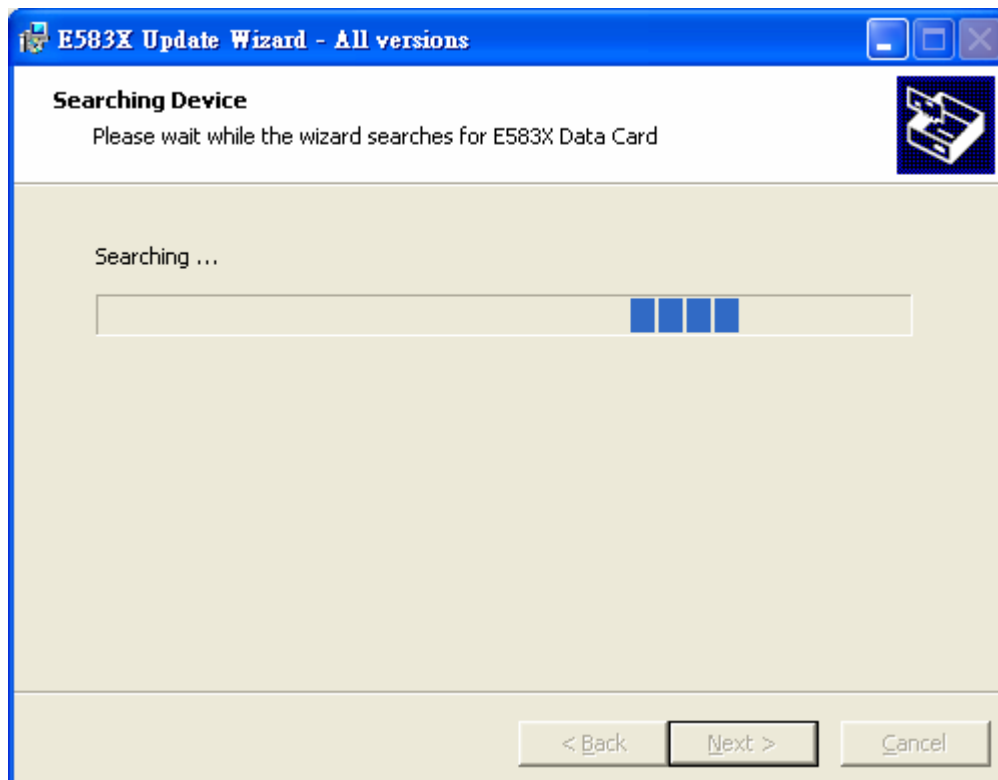
1. Unplug the E5838 modem from the computer 從電腦上拔掉 E5838
2. Power off the E5838 modem 將 E5838 的電源關掉
3. Press and hold "Mobile Dial Key", and then press "Power Switch" button for 5 second until "red" signal LED and "yellow" battery LED are shown 先按著"連接擊"不放，再按"開關擊" 五秒，直至紅色訊號燈和黃色電源燈亮起為止 (If failed, remove the battery manually and try again. 如未能成功，請自行拔掉電池然後再試。)



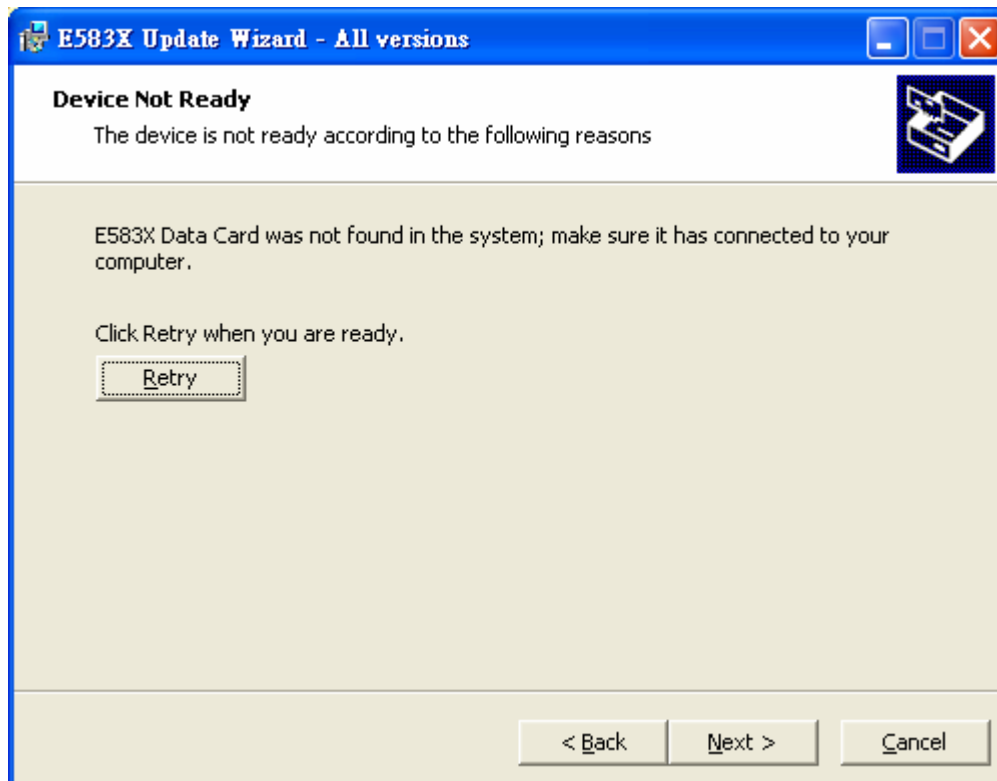
4. Connect E5838 to PC with the USB Cable provided. 使用提供的 USB Cable 將 E5838 和電腦連接。
5. Download and run the firmware upgrade tool. 下載及啓動升級程式。
6. Choose "I accept the agreement" and press "Next". 選擇 "I accept the agreement"，然後按"Next".



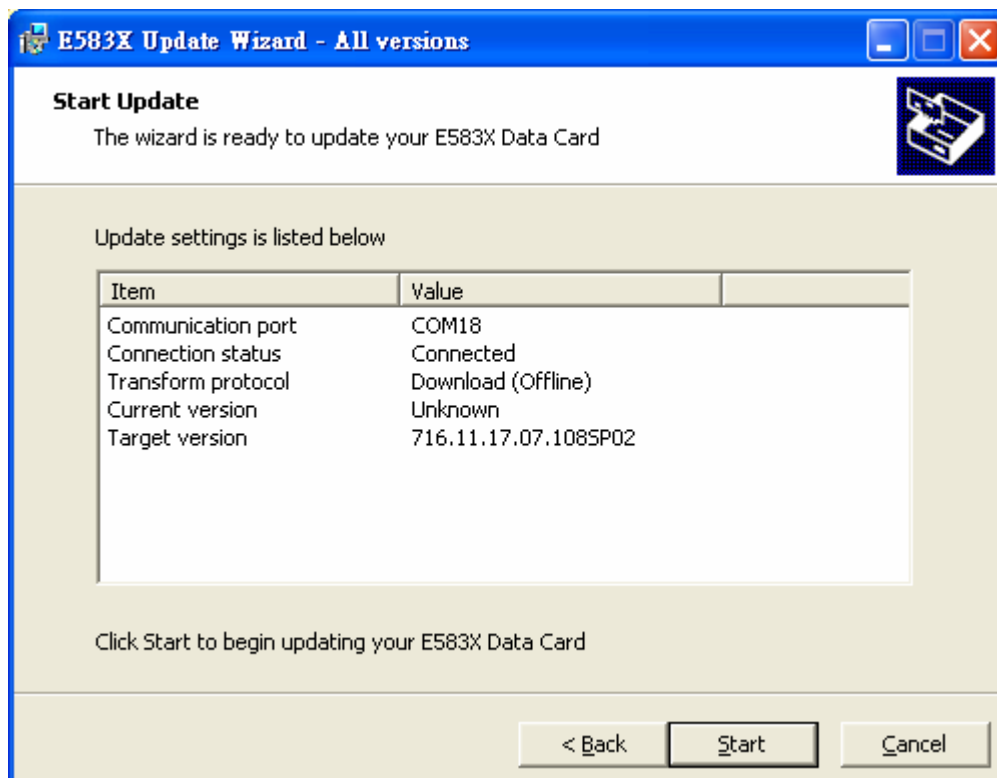
7. Software will search the connection of E5838 modem 程式會自動搜尋 E5838 是否已連接電腦。



8. Press “Retry” again if the software cannot found E5838 modem. 如程式未能發現 E5838，請按”Retry”重試。



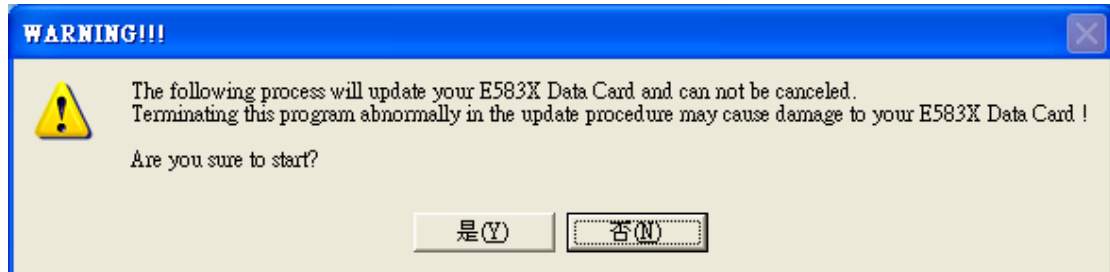
9. Press “Start” to start the upgrade. 按”Start”開始升級。



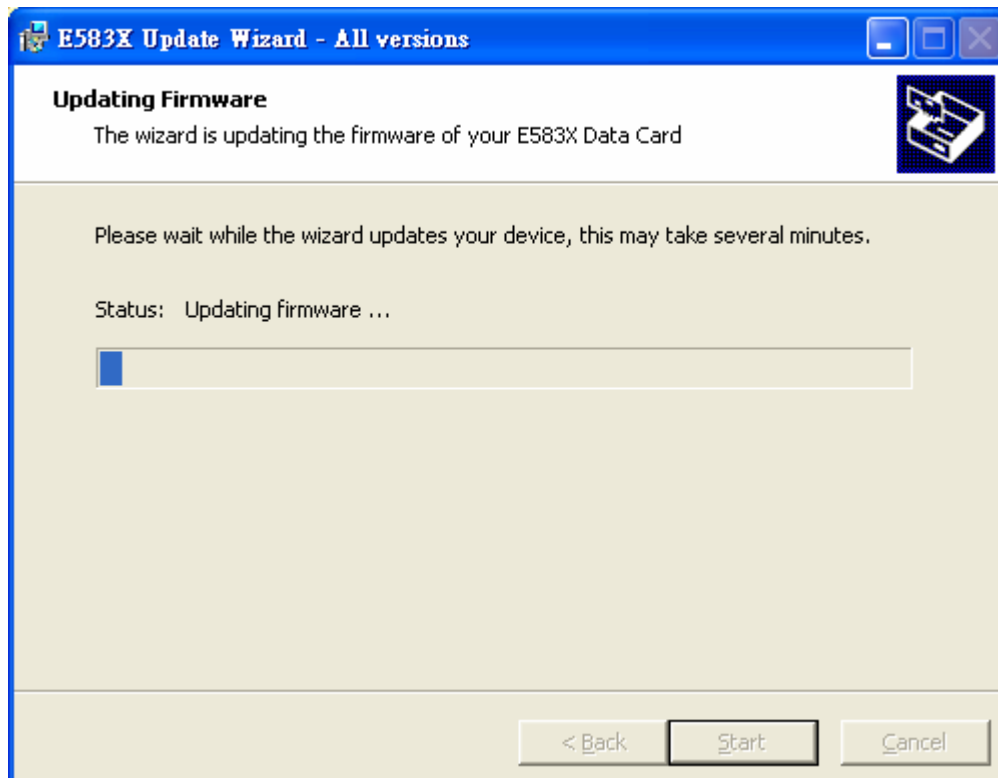
Note: it is normal that current version shows “Unknown”

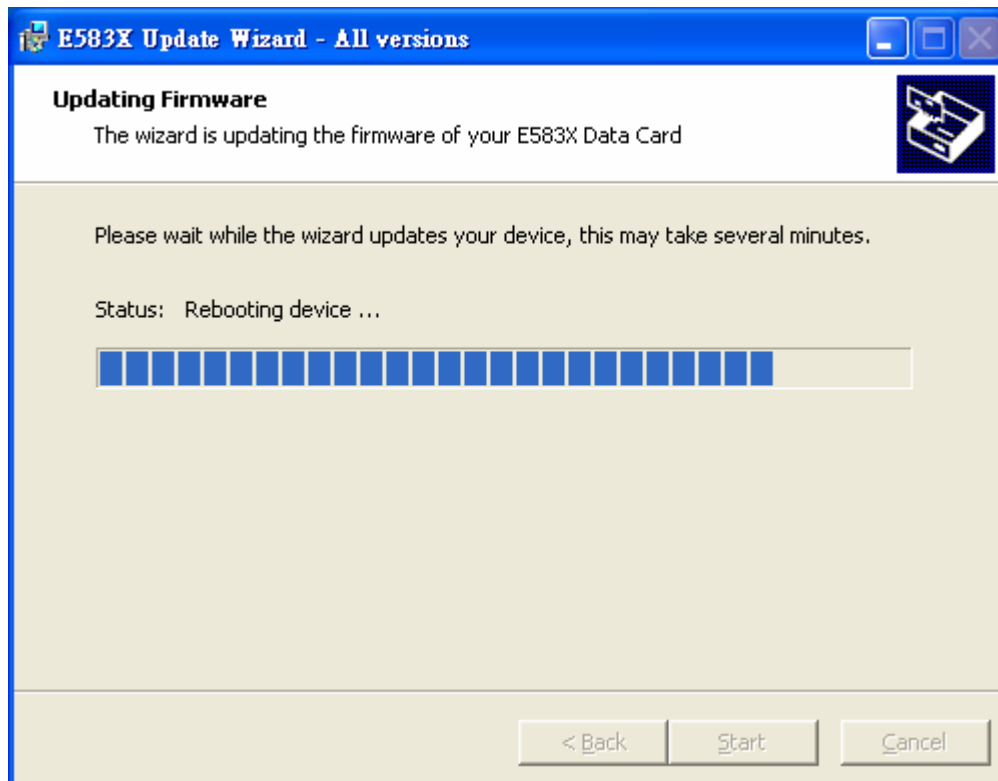
留意： Current Version 出現 Unknown 字眼是正常的

10. Press “Yes” to begin the firmware upgrade immediately. 按“Yes”確認並開始升級。

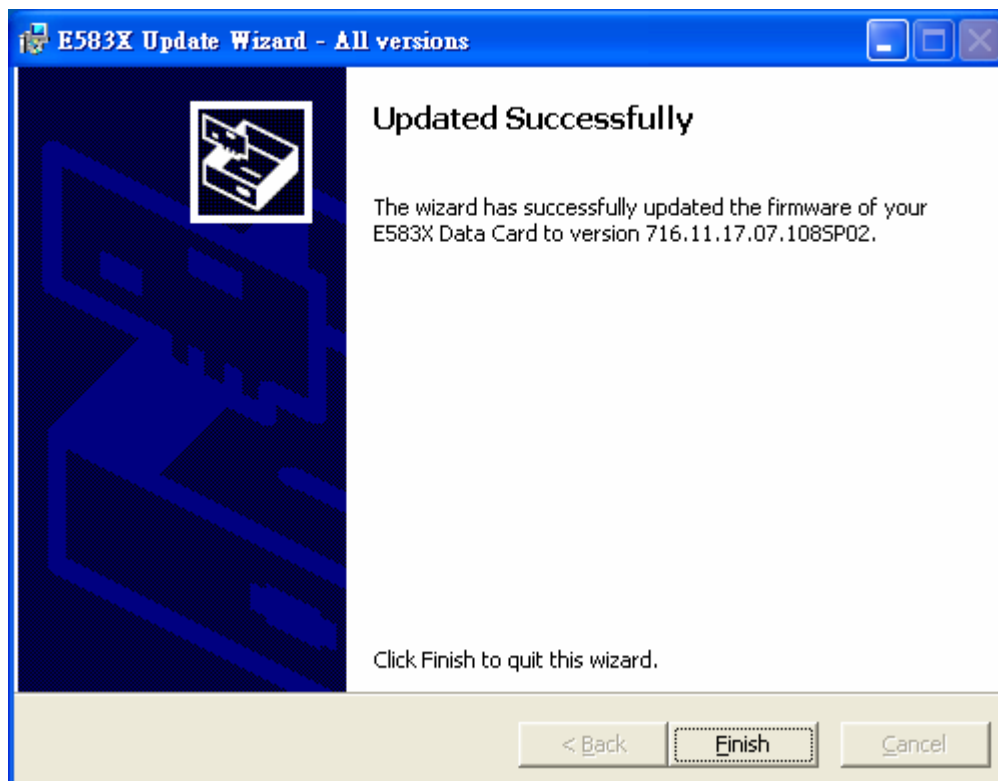


11. Firmware upgrade in progress. It takes about 15 minutes. Firmware 正在升級，需時約 15 分鐘。





## 12. Update Finished 升級完成



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